

SRT non-warranty repair service

Scope:

The SRT non-warranty repair service covers the following OEM products, categorised into two tiers and their associated pricing structures –

Tier 1:

Poseidon Class A transceiver products (405-xxxx)

AIS AtoN products (418-xxxx)

Coast Station (423-xxxx)

Apollo Class A transceiver products (425-xxxx)

Artemis Class B transceiver products (427-xxxx)

- Inspection fee (including return shipping): **\$100**
- Repair charge (including parts): **\$250**

The above charges are fixed, therefore the total charge for the repair and return of a Tier 1 product would be **\$350**.

Tier 2:

Cobalt and *Genesis* Class B transceiver products (413-xxxx)

Krypton II receiver products (413-xxxx)

Trident II splitter products (413-xxxx)

Identifier (417-xxxx)

Iris transceiver/splitter products (428-xxxx)

- Inspection fee (including return shipping): **\$100**
- Repair charge (including parts): **\$100**

The above charges are fixed, therefore the total charge for the repair and return of a Tier 2 product will be **\$200**.

Warranty:

All repairs are warranted against failure for a period of 12 months.

BER:

SRT reserve the right to deem any unit as BER (beyond economical repair). This is normally determined by extensive damage to the unit, or when the repair cost exceeds that of a replacement unit. In the event that the unit is deemed BER the \$100 inspection fee will still apply.

Payment:

Payment terms are as per the existing SRT - OEM agreement.

Contact:

More information can be requested by submitting a request through the support site (<https://support.srt-marine.com>), or by emailing support@srt-marine.com.